12 1010-1-10 111

226221



2010-134-A

September 24, 2010

Public Service Commission of SC Docketing Department Post Office Drawer 11649 Columbia, SC 29211

Re: Authorized Utility Representative Form for Telecommunications Carriers

To Whom It May Concern:

Enclosed please find the above referenced form filed on behalf of Sage Telecom, Inc.

If you have any questions, please contact me at (214) 495-4884 or rgonzalez@sagetelecom.net.

Sincerely,

SAGE TELECOM, INC.

Rocio Gonzalez

Regulatory Compliance Analyst

Enclosure

ce: Office of Regulatory Staff Attn: Jeanne Gordon 1401 Main Street, Suite 900 Columbia, SC 29201

RECEIVED

OCT 0 1 2010

PSG COMMENTALLY DIMS

(Caption of Case)				
STATE OF SOUTH CAROLINA (Caption of Case)		) BEFORE THE ) PUBLIC SERVICE COMMISSION ) OF SOUTH CAROLINA		
		COVI	ER LETTER	
		)		:
		DOCKET	•	:
		) NUMBER:	*	
		(		•
(Please type or print) Submitted by: Sac	ge Telecom, Inc.	SC Bar Number:		
-		Telephone:	495-4700	•
Address: 3300	E. Renner Road			*
J4116		Fax: 214- Other:	495-4790	•
Michai	dson, TX 75082-28	Email: akarl@sagetelec	om.net	ŕ
<del></del>				
NOTE: The cover sheet and inform as required by law. This form is re	nation contained herein neither required for use by the Public Ser	eplaces nor supplements the filing and so vice Commission of South Carolina for t	wiles of the division of	
NOTE: The cover sheet and inform as required by law. This form is rube filled out completely.  I Emergency Relief deman	OCKETING INFOR	eplaces nor supplements the filing and so vice Commission of South Carolina for t MATION (Check all that apply)  Request for item to be placed expeditiously	avice of pleadings or other papers he purpose of docketing and must	
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## AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS TYPE: []IXC [X]CLEC []ILEC []Wireless

CERTIFICATED COMPANY INFORMATION						
Sage Telecom, Inc.						
Company Name FEIN/SSN						
214-495-4700						
Dba/fka Telephone #						
3300 E. Renner Rd., Suite 350  Mailing Address						
Richardson, TX 75082-2800						
City, State, Zip Code						
3300 E. Renner Rd., Suite 350						
Business Location  Richardson, TX 75082-2800  Collin						
Richardson, TX 75082-2800 County						
City, State, Zip Code						
REGISTERED AGENT INFORMATION						
Registered Agent: National Registered Agents, Inc.						
Mailing Address: 2 Office Park Court, Suite 103						
City, State, Zip Code: Columbia, SC 29223						
Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:						
A Charri Flatt						
A. <u>Sherri Flatt</u> General Manager (Include address if different than above.)						
214-495-4847 / 214-495-4790 / sflatt@sagetelecom.net						
Telephone Number Facsimile Number E-mail Address						
B. <u>See Attached</u> Customer Relations /Complaints Representative (Include address if different than above.)						
/ 214-495-4788 / complaint@sagetelecom.net						
Telephone Number Facsimile Number E-mail Address						
C1. Brenda Owens						
Customer Relations/Complaints Representative for Escalated Complaints (Include address if different the						
214-495-4755 / 214-495-4788 / Bowens@sagetelecom.net						
Telephone Number Facsimile Number E-mail Address						
C2. 888-449-4940 Customer Contact (Toll Free Number)						
D. N/A Engineering Operations (Include address if different than above.)						

E.	Jason Pollack Test and Repair (Include address if different than above.)								
	,								
	<u>214-495-4881</u>	/ 214-495-4788		jpollack@sagetelecom.net					
	Telephone Number	Facsimile Number		E-mail Address					
F.	Jason Pollack Emergencies (During non-office hours)								
	Emergencies (Dunin	•							
	<u>866-710-4004</u>	/ 214-495-4788		jpollack@sagetelecom.net					
	Telephone Number	Facsimile Number		E-mail Address					
<u>In addi</u>	tion, please provide th	e following company contact inforr	nation	to assist in proper routing of correspor	ndence and invoices:				
G.	John T. Debus								
	Regulatory Officer	(Include address if different than ab	ove.)						
	214-495-4717	/ 214-495-4790		jdebus@sagetelecom.net					
	Telephone Number	Facsimile Number		E-mail Address					
H.	Dennis Hamilton	W 1 Min 11 11 12							
	Dual Party Mailings	Dual Party Mailings (Name)							
		<u> Suite 350, Richardson, TX 75082-280</u>	0	The state of the s					
	Mailing Address	. 044 405 4700	,	dhamiltan Qaagatalaaam nat					
	214-495-4701 Telephone Number	/ 214-495-4789 Facsimile Number		dhamilton@sagetelecom.net E-mail Address					
l.	Dennis Hamilton	( doditino Humboi		L Mail Mariouv					
	Interim LEC Fund M	ailings (Name)							
	3300 E. Renner Rd.,	3300 E. Renner Rd., Suite 350, Richardson, TX 75082-2800							
	Mailing Address								
	<u>214-495-4701</u>	/ 214-495-4789		dhamilton@sagetelecom.net					
	Telephone Number	Facsimile Number		E-mail Address					
J.	Dennis Hamilton	Dennis Hamilton Universal Service Fund Mailings (Name)							
		• , ,							
		3300 E. Renner Rd., Suite 350, Richardson, TX 75082-2800							
	Mailing Address 214-495-4701	/ 214-495-4789	1	dhamilton@sagetelecom.net					
	Telephone Number	Facsimile Number		E-mail Address					
K.	Dennis Hamilton								
IV.	Gross Receipts Mail	lings (Name)							
	3300 E. Renner Rd., Suite 350, Richardson, TX 75082-2800								
	Mailing Address				•				
	214-495-4701	/ 214-495-4789		dhamilton@sagetelecom.net					
	Telephone Number	Facsimile Number		E-mail Address					
				01 1					
				9/24/18					
	Andrew Karl			Cignoture					
	This form was completed by (print name)			Signature	. 1				
	Regulatory	Compliance Manager		Stole Co	1				
		Title	Date						
	RETURN COMPLETED FORM TO:								
		ervice Commission of SC		Office of Regulatory Staff					
		ng Department		Attn: Jeanne Gordon					
		ce Drawer 11649		1401 Main Street, Suite 900 Columbia, South Carolina 29201	(Day Dee 63/0000)				
	Columbia	a, South Carolina 29211		Columbia, Coulii Calonia 28201	(Rev. PSC 03/2009)				

## **UTILITY COMPLAINT CONTACTS**

Company Name: Sage Telecom, Inc.

Street Address: 3300 E. Renner Road, Suite 350

City, State, Zip Code: Richardson, Texas 75082-2800

Main Phone Number: (214) 495-4700

Fax Number for complaints: (214) 495-4788

The following employees may be contacted for complaints received by the Commission.

Email address for complaints: complaints received by the Commission.

Email address for complaints: complaint received by the Commission.

Email address for complaints: complaint received by the Commission.

Email address for complaints: complaint received by the Commission.

Email address for complaints: complaint received by the Commission.

Email address for complaints: complaint received by the Commission.

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Email address for complaints: complaints received by the Commission.

Email address for complaints: complaints received by the Commission.

Email address for complaints: complaints received by the Commission.

The toll-free phone number listed below may be given to customers to contact the customer service center.

1-888-449-4940

<u>Residential</u>

1-877-619-3969

**Business**